Question: Macintosh Client Page 5 references the scanning client should be available for Windows and Macintosh. What is driving that particular requirement?

Answer: University offices could have a Windows or Mac machine; they will have to have the capability to scan on either platform.

Question: To follow up on that question on the Mac and the scanning clients, do you envision them as high volume production scanners or is it a possibility they will be an ad hoc capture workstation?

Answer: The Graduate School would like information on all available options. Some areas will need high volume; many will only need ad hoc.

Question: The requirement for Oracle to run on Sun Solaris platform. Would there be any other platforms acceptable?

Answer: The Graduate School would like information on all available options. See p. 6 V.D.5.c

Question: Do you currently have scanner based imaging?

Answer: Currently the Graduate School does not have scanner based imaging.

Question: There was a mention about the OCR; do you currently have any OCR applications in use at the university that you would like to stay with? Or do you have nothing currently and are open to anything?

Answer: The Graduate School is pursuing a RFP, because they are looking at all options that may be available, they are looking for solutions.

Question: So you don’t currently have?

Answer: There is no centrally supported OCR application.

Question: Is this product currently being funded?

Answer: There is support at the University for this project.
Question: You are loading college net into SunGard SCT Banner? Is that a tape load process or have you already a separate process to do that?

Answer: This process is currently performed through the Banner EDI interface. See p. 3 III.A.

Question: Could we have a more in-depth explanation of the LDAP configuration and how exactly how you want to validate?

Answer: See p. 5 V.B.

Question: When you talk about the OCR functionality, do you want full OCR?

Answer: Some documents, transcripts, resumes, essays, Vitae, reference letters, etc., will need to be ‘bulk OCR converted’ and stored in a single database field. Existing standard forms (http://www.grads.vt.edu/common/forms.htm) will need to be ‘zone OCRRed’ and stored in corollary fields in a database, or ideally, directly written to our central data store (SunGard SCT Banner). The Graduate School would like information on your capabilities with OCR.

Question: To expand on that question, two options are OCR extract and field data, do you want both?

Answer: See answer to previous question.

Question: In the same line of questioning, is there any way we can get examples of the types of forms that you want to capture?

Answer: Examples of the types of forms the Graduate School uses can be found at http://www.grads.vt.edu/common/forms.htm. However the Graduate School is interested in systems that can handle changes as they occur.

Question: Specifically, is handwriting part of the requirement?

Answer: See p. 8 D.9.e
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Question: Dedicated scanning server, is using a desktop an option? Is there another reason that you should have a dedicated server?

Answer: We envision the end user client workstation role to be scanning and batching images. See p. 4-5 V.A and p. 6 -8 V.D.2-7.

Question: Where are the standard browsers and versions and the email client listed?

Answer: The Graduate School would like a list of the web browsers and email clients your solution will support.

Question: Is Virginia Tech standardized on any particular email program, server, how about email client is that all over the place too?

Answer: There are two centrally managed and supported email systems: Microsoft Exchange; Sun ONE Messaging Server (POP3). However, there is no standardization among client software to access email from either system.

Question: You listed integration with a portal, what types of portals do you have or what do you want to integrate with?

Answer: The Graduate School would like information on your available portal integration solutions. See p. 9 V.D.10.k

Question: How many users do you want pricing for? What is the mix of client server?

Answer: The Graduate School envisions a small core of system administrators, a slightly larger group of application administrators, and the bulk of the users as client workstations. See p. 3 III.A. We anticipate the bulk of the client workstations will scan and batch images. Although the majority of system administration will be handled centrally, the proposal should include the optimum configuration of client workflow and application administration.

Virginia Tech may wish to later scale the procured system beyond the Graduate School application. We would like pricing which ranges from this application to a potential enterprise wide application.

Question: Would you expect that the primary users be client server, external users, or browser based?
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Answer: The Graduate School would like information on all available solutions?  

Question: Vendor in-house, for implementations, are you expecting the Va Tech staff to implement the software or consulting representatives of that company to come in work with them?  

Answer: The Graduate School is looking for a partnered implementation with the vendor on-site working with Virginia Tech technical staff as well as functional staff.  

Question: You mentioned conversion to microfilm is that from disk or from all the documents?  

Answer: The Graduate School is looking for the option to archive to microform and importing this microform back into the imaging system. See p.8 V.D.9.1  

Question: When will you post the evaluation and the criteria?  

Answer: The weights will be posted to the website at http://www.ita.vt.edu/GAIS-RFP.html before 3 pm on Oct. 4, 2004.  

Question: You had mentioned using document and ordering mechanisms such as those used on transcripts and checks. Is that referred to as imaging them or is there something else referred to in that statement?  

Answer: The Graduate School is looking for what mechanisms your product employs to create and utilize an image resulting from documents that typically contain anti-forgery mechanisms.  

Questions: Flexible and useable generated reports can you be more specific or list the reports you desire?  

Answer: The Graduate School is looking for a summary of the standard reports your product has and what options are configurable by the end user in those reports.  

Question: Most of the language speaks about UNIX, Macintosh and Window clients. Is it acceptable that the applications server is a Windows 2000 Microsoft versus the UNIX?  

Answer: The Graduate School would like information on all available options. See p. 6 V.D.5.c
**Question:** It will be helpful to know what the current windows and operating version as well as the Mac? What browsers?

**Answer:** The Graduate School would like information on the operating systems you support.

**Question:** What type network?

**Answer:** See p. 4 III.A.7

**Question:** You mentioned your data base, what is your web server involvement?

**Answer:** The Graduate School would be interested in all available options.

**Question:** For the graduate admissions, how many sites would users be located?

**Answer:** User roles are either creators or viewers of information. The potential for concurrent access could be a thousand or more. See p. 3 III.A and p. 4-5 V.A

**Question:** Would you expect the integration of SunGard SCT Banner to take place in the first stage of the project? What modules?

**Answer:** Yes. The Graduate Admissions Imaging System will interface with Admissions, General, and Recruiting Banner modules.

**Question:** Is there a specific version of Banner?

**Answer:** See p.4 III.A.6

**Question:** An open source system or an ability to obtain source code to facilitate our development of web based front-end?

**Answer:** The Graduate School prefers a solution that will share source code with Virginia Tech.

**Question:** What is the time frame to implement?
Answer: The Graduate School would like to start implementation immediately upon award.

Question: Will you choose top two and have them demonstrate?

Answer: It is quite likely, through a decision has not yet been made.

Question: Is there a cut off date as far as the questions?

Answer: Next Friday, September 24th at 5pm.